

Teacher Website and Curriculum Web FAQ's

Problem: Students or parents don't know which username or password to use.

Solution: Refer them to <http://www.bsd405.org/logonhelp>

Problem: Students and parents can not access a teacher's site but they can access other teachers' sites.

Solution: While viewing their main profile page, teacher needs to:

1. Click on **Site Settings**.
2. Click on **Go to Site Administration**.
3. Click on **Manage anonymous access**.
4. Verify that the **Allow all authenticated users to access site** is checked to **Yes**.
5. If not, click **Yes** and then **OK**.

Change Anonymous Access Settings: Eric Ferguson

Use this page to allow or deny anonymous users and authenticated users access to your Web site.

Anonymous Access Specify what parts (if any) of your Web site anonymous users can access. If you click Lists and libraries , anonymous users will be able to view and change items only for those lists and libraries that have rights enabled for anonymous users.	Anonymous users can access: <input type="radio"/> Entire Web site <input type="radio"/> Lists and libraries <input checked="" type="radio"/> Nothing
All Authenticated Users Specify whether all authenticated users on your network can access this site. If you click Yes , users will be able to access the site even if you have not given them specific access to the site.	Allow all authenticated users to access site? <input checked="" type="radio"/> Yes <input type="radio"/> No Assign these users to the following site group: Reader

OK Cancel

Problem: Students and/or parents tell me they don't see everything on my website and they were not prompted for a login.

Solution: Be sure they are going to the correct new address. Check your own web links, Favorites and email signature file. <https://myportal.bsd405.org/>

- Main profile page example = <https://myportal.bsd405.org/MySite/Public.aspx?accountname=BSD%5cstraussp>
 - Workspace example = <https://myportal.bsd405.org/personal/straussp/teacher2>
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Problem: Images do not show and are now just a red X.

Solution: For teacher main profile pages:

1. Click **Edit Profile**.
2. Change the first part of the image link to read <https://myportal.bsd405.org/> leaving the rest of the link as is. Ex. <https://myportal.bsd405.org/personal/straussp/My%20Pictures/Peggy.jpg>

For Workspaces:

1. Click the down arrow on the **Image Web Part** and drag to **Modify Shared Web Part**.
 2. Select and delete the first part of the **Image Link** address leaving from /personal/...to the right. *Ex. /personal/straussp/teacher2/My Pictures/Water lilies. Jpg*
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